

Ref & Date Outstanding actions raised	Action	Officer	Response including what is completed & outstanding	Is Action Completed or Outstanding?	Date Action completed or planned completion date?				
			use these areas to manage their landlord services.						
EA3	Provide further information to residents on the procedures regarding the reporting of vandalism and other criminal activities	Janet Dowdell	<p>The Housing Service works in partnership with Sussex Police and other agencies to make Brighton and Hove a safer place to live. We work together to gather intelligence and evidence regarding issues such as anti-social behaviour, vandalism, drug use and drug dealing. The more evidence that is collected, the stronger a case can become and the easier it is to take action to resolve a particular problem.</p> <table border="1" data-bbox="911 704 1514 1386"> <thead> <tr> <th data-bbox="911 704 1213 862">Call Sussex Police on 101 if...</th> <th data-bbox="1220 704 1514 862">Call 999 for Emergency Services if...</th> </tr> </thead> <tbody> <tr> <td data-bbox="911 867 1213 1386"> <ul style="list-style-type: none"> You wish to report criminal activity or other issues such as rough sleeping, or someone urinating in a public place You have any information that could improve the safety of your community </td> <td data-bbox="1220 867 1514 1386"> <ul style="list-style-type: none"> A crime is being committed now and the offender is still there or nearby People are injured or in danger An urgent response is required from Police, Fire & Rescue or </td> </tr> </tbody> </table>	Call Sussex Police on 101 if...	Call 999 for Emergency Services if...	<ul style="list-style-type: none"> You wish to report criminal activity or other issues such as rough sleeping, or someone urinating in a public place You have any information that could improve the safety of your community 	<ul style="list-style-type: none"> A crime is being committed now and the offender is still there or nearby People are injured or in danger An urgent response is required from Police, Fire & Rescue or 	Complete	30/04/24
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			Remember to ask for a serial or crime number relating to your report	Ambulance service		
			Call Housing Customer Services on 01273 293030 if...	Call Environmental Health on 01273 292929 if...		
			You wish to report a possible breach of tenancy such as: Threatening behaviour, tailgating at the main entry door, suspected abuse of alcohol or drugs, keys or fobs being given out to non-residents and any nuisance from animals.	You are being disturbed by regular and frequent incidents of noise nuisance.		
EA4	Provide further information to residents regarding the average wait time residents had	Harry Williams	Over the past three financial years, from 2021/22 to 2023/24, there were 1,132 lets to social housing via Homemove for applicants in the 'Homeless queue'		Complete	09/05/24

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	in temporary accommodation.		(homeless households in temporary accommodation) who, upon the date their social housing tenancy started, had been waiting for an average of 3 years and 8 months. However, each households average wait time will depend on their bedroom size, with households requiring a 3-bed property having to wait longer than households requiring a 1 or 2-bed property.		
EA5	Provide further information to residents regarding the income limits for the proposed new allocations policy and how this would be looked at on a case-by-case basis.	Harry Williams	<p>The current Housing Allocations Policy states that if a household's annual income exceeds the following, they will not qualify to join the housing register:</p> <p>Studio/One Bedroom: £22,000 Two Bedroom: £32,000 Three Bedroom or above: £36,000</p> <p>The policy states that the above financial caps can be increased on an annual basis using a calculation based on average rents and average incomes in the Brighton & Hove area. This exercise of increasing the income caps will be undertaken in conjunction with the review of the Housing Allocations Policy that is underway.</p> <p>The current policy's aim is that no more than 50% of applicants' income is spent on housing costs. There is no plan to alter this principle in the review of the Housing Allocations Policy.</p>	Complete	09/05/2024

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EAO1 05.12.23	Works required on Sandhurst Avenue following visit from tenancy services with Dee Simpson	Justine Harris/Grant Ritchie	A verbal update will be given at Area Panel	Complete	13.5.24
EAO2 05.12.23	8 properties being Gas Safety Compliant is inclusive of, or separate from, the five properties listed in the previous Housing Performance Report.	Geof Gage	This was correct at that time. Whilst we have a programme to undertake gas safety checks before due dates, we do experience no access on occasions and this was a period of no access. Our gas compliance is generally not less than 99.87% on average, we do of course strive to 100%	Complete	23.04.24

